

Did you know that 80% of companies, including Fortune 500s, use third-party sources for their IT support solutions? Start realizing your benefits today!

STG Maintenance Services help:

- Minimize costly downtime
- Reduce risk
- Improve efficiency
- Realize significant savings on IT Maintenance and warranty support
- Consolidate and streamline support across multiple platforms and networks



## Maintenance Overview

STG, a Tech Data Company, keeps Data Center equipment operating to maximize technology investments. We provide aggregated single vendor support or work within any current vendor eco-system as a component. Most companies utilize this service to uplift their current onsite warranty service level or to extend the usable life of EOSL hardware.

## Hardware Maintenance

STG consolidates hardware maintenance across platforms and vendors, eliminating multiple contracts and disparate support procedures to deliver reliable end-to-end support. We maintain a variety of authorizations, certifications, and partnerships to ensure our ability to deliver legendary service. We also maintain direct original equipment manufacturer (OEM) relationships.

## OS Support

STG has extensive experience providing OS support services in multi-vendor environments. We offer end-to-end support service portfolios to meet requirements. Skilled technicians deliver OS support around-the-clock from our US Based OS Support Service Desk.

## Preventative Maintenance

STG uses remote network monitoring, active OS support, software patch management, and scheduled system reviews to identify impending problems and resolve them before they impact operations or productivity.

## Supported OEMs

